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**Germany-Frankfurt-on-Main: ECB - Provision of IT conceptual consultancy works and services
2016/S 141-254259**

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
European Central Bank
Sonnemannstraße 22
Frankfurt-on-Main
60314
Germany
Contact person: Kim Riisgaard
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
NUTS code: DE
Internet address(es):
Main address: <http://www.ecb.europa.eu>

- I.2) **Joint procurement**

- I.4) **Type of the contracting authority**
European institution/agency or international organisation

- I.5) **Main activity**
Economic and financial affairs

Section II: Object

- II.1) **Scope of the procurement**

- II.1.1) **Title:**
Provision of IT conceptual consultancy works and services.
Reference number: PRO-000700.

- II.1.2) **Main CPV code**
72000000

- II.1.3) **Type of contract**
Services

- II.1.4) **Short description:**
The contracts resulting from this tender procedure will enable the ECB to source IT activities across the services life cycle of IT infrastructure and applications services. This includes also management consultancy, strategic and process development services. With the IS consultancy and services framework, the ECB intends to improve project delivery and post go-live operations for IT infrastructure and applications, as well as increase

the efficiency and flexibility to resource a large number of its IT activities. The framework contractors shall provide consultancy services and works in the following areas of IT management consultancy, strategic, technology and process development services. These include: IT governance, IT service management, quality management, and technical aspects of tenders and procurement procedures, studies (benchmarking) to support organisational, strategic and process development. The framework agreement will be in place for 4 years.

II.1.6) Information about lots

This contract is divided into lots: no

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 14 150 000.00 EUR

II.2) Description

II.2.1) Title:

II.2.2) Additional CPV code(s)

II.2.3) Place of performance

NUTS code: DE712

Main site or place of performance:

Frankfurt-on-Main.

II.2.4) Description of the procurement:

The 'conceptual' consultancy framework supports the implementation of the DG-IS strategy for 2020, providing knowledge and expertise in: cloud and digital services, big data and analytics, collaboration and mobility, IT architecture and security, IT sourcing, organisational development and operational excellence. These services also include the preparation of tenders, the elaboration of studies (e.g. benchmarking) and the contribution to organisational, technological, strategic and/or process development.

II.2.5) Award criteria

Quality criterion - Name: Contract management, organisation for the service provision and service levels / Weighting: 15 %

Quality criterion - Name: Quality of conceptual services and works in the scope of the framework in response to case studies / Weighting: 30 %

Quality criterion - Name: Acceptance of the ECB's draft contract / Weighting: 5 %

Price - Weighting: 50 %

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

The total value of the FWA indicated in the Section V.2.4 is an indicative non-binding spending estimate at the time of contract award. The actual value of the FWA may differ and will be determined by actual business needs.

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2015/S 146-268334](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Title:

Provision of IT conceptual consultancy works and services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

27/06/2016

V.2.2) **Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Deloitte Consulting GmbH

Düsseldorf

40476

Germany

NUTS code: DE

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 14 150 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

The total value of the FWA indicated in the Section V.2.4 is an indicative non-binding spending estimate at the time of contract award. The actual value of the FWA may differ and will be determined by actual business needs.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Procurement Review Body of the European Central Bank

Sonnemannstraße 22

Frankfurt-on-Main

60314

Germany

Telephone: +49 691344-0

E-mail: legaladviceteam@ecb.int

Fax: +49 691344-6886

Internet address:<http://www.ecb.int>

VI.4.2) **Body responsible for mediation procedures**

The European Ombudsman

1 avenue du Président Robert Schuman, CS 30403

Strasbourg Cedex

67001

France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

15 days from the receipt of the information specified in Article 28(3) of the ECB procurement rules (see Section VI.3) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers.

Further requirements are outlined in Article 33 of the ECB procurement rules (see Section VI.3).

The complaint to the European Ombudsman does not affect the submission deadline nor does it create a new deadline by which complaints can be submitted.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

13/07/2016