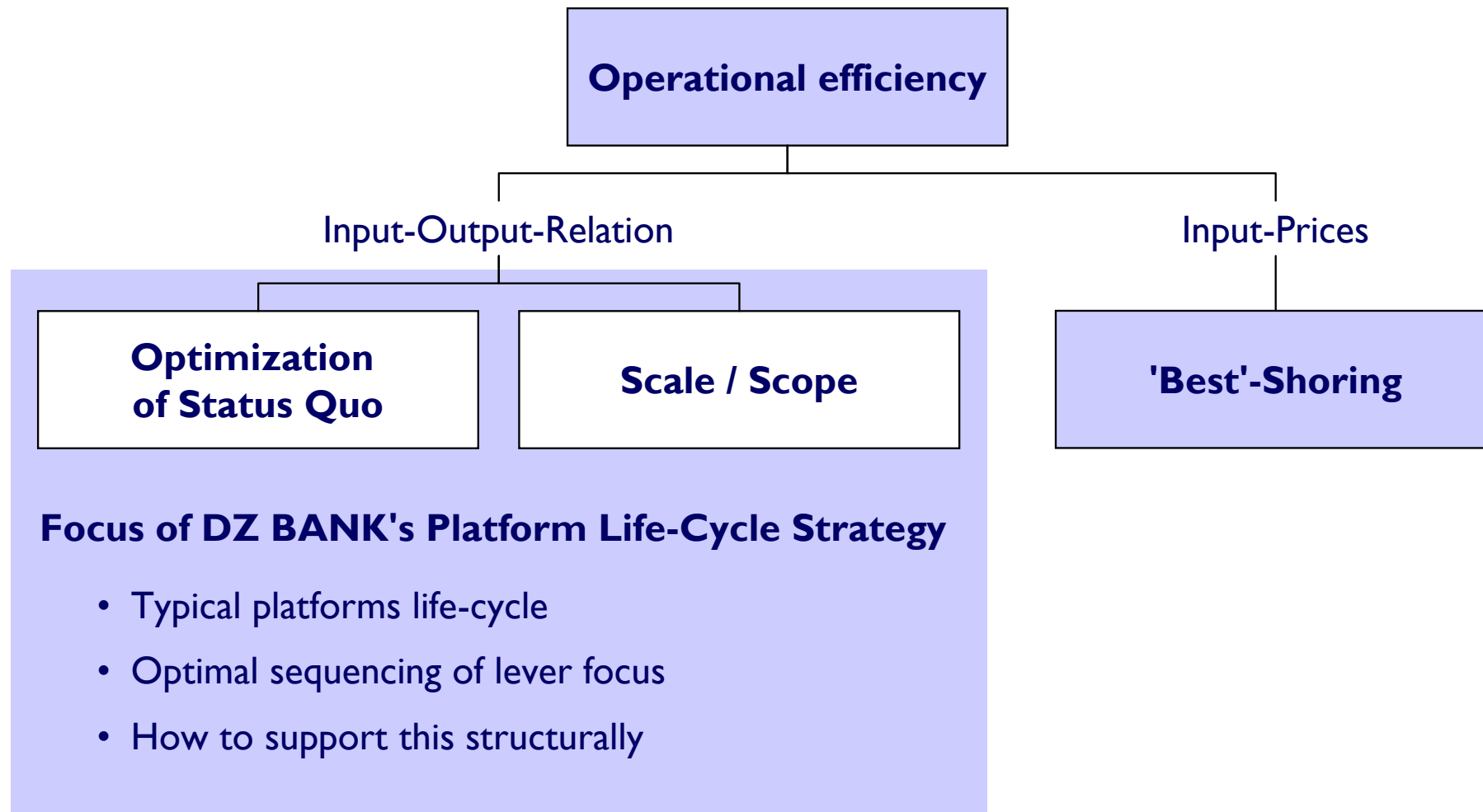


Achieving operational efficiency - strategies for reducing operational cost

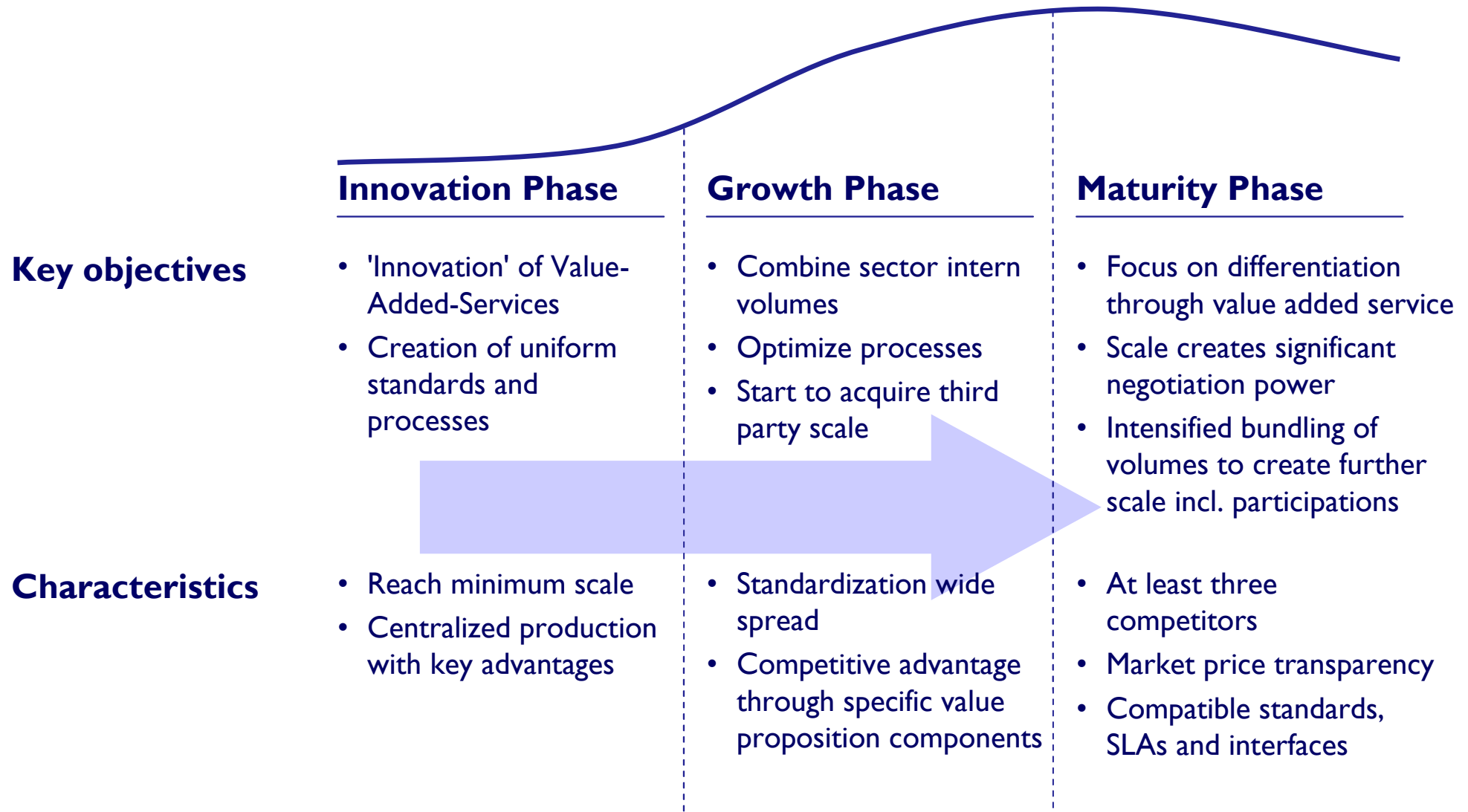
Dr. Niklas Bartelt

Frankfurt am Main, April 23 2007

Several levers available to increase efficiency of operations platforms



Active management of operations platforms along this path key challenge



Example payment processing – current status: creation of equens

